

LONDON POLICE SERVICES POLICY

LPSB Policy: 005

Title: Communications and Dispatch

Procedure: Part 5 Chapter A

Approved: May 25, 2000

Amended: May 21, 2009

1. Policy:

It is the policy of the London Police Services Board with respect to communications and dispatch services that:

- a) the London Police Service will provide the services of a communications centre by utilizing its own members; and
- b) the Chief of Police will:
 - i) ensure that 24 hours a day a member of the LPS is available to supervise police communications and dispatch services;
 - ii) ensure that police officers on patrol have a portable two-way voice communication capability that allows the police officers to be in contact with the communications centre when away from their vehicle or on foot patrol;
 - iii) establish procedures and processes on communications and dispatch services, including when more than one officer must respond to an occurrence or call for service; and
 - iv) ensure that members who provide communications and dispatch services meet the requirements of the Adequacy Standards Regulation;

2. Reference(s):

- a) Adequacy Standards Guideline: **LE - 002**